

7 May 2020

COVID – 19: CORONAVIRUS UPDATE

Important Information for our Participants, their Families and Carers

Our Number 1 priority here at DSA is and always will be safeguarding our participants and we continue to closely follow the guidance of the Department of Health (health.gov.au) and NSW Health as we navigate the challenges of COVID-19. We appreciate your continued support and understanding during these challenging times.

As you may be aware, there has recently been a change in the social distancing requirements in New South Wales.

I'm writing today to advise you that we will be adjusting the visitation rules for our Home Solutions and Mentoring Services sites from Wednesday 6th May in line with the Government recommendations.

- The following visitors must NOT enter DSA premises:
 - visitors with flu like symptoms
 - visitors returning from overseas within last 14 days
 - visitors who have been in close contact with someone confirmed to have COVID-19
- **A maximum of two visitors from the same household are allowed in the home at any one time**
- All visitors must enter their details in a register at the site
- All visitors will be required to wash their hands immediately upon entry to the house and to follow strict hygiene and distancing measures whilst on site.

Whilst the number of new cases of COVID-19 has reduced in recent days, and there has been a change in the requirements for social isolation, **all visitors must continue to practice social distancing and good personal hygiene**. This is particularly important as DSA supports people with many vulnerabilities and our highest priority is to keep them safe.

The NSW Government's '[Stay at home](#)' advice remains unchanged at this stage so our participants will be required to stay at home unless they are:

- Shopping for essential supplies such as groceries
- Attending medical appointments (e.g. GP visit)
- Going for a walk or personal exercise/walk

<https://www.nsw.gov.au/covid-19/what-you-can-and-cant-do-under-rules>

There are a number of Easy Read resources available on our website so please check the site <https://www.dsa.org.au/coronavirus-covid-19/> regularly.

As always, feel free to call your key contact person if you would like assistance accessing these resources or have any concerns about your family member or the service.

My priority remains the health, safety and wellbeing of our participants and employees.

Please stay safe and take care

A handwritten signature in black ink, appearing to read 'L Hart', with a large, stylized initial 'L'.

Leisa Hart - CEO